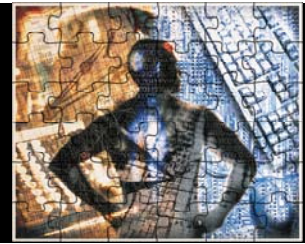


P&C Claims Aipeks



A browser-based “Best in Class” Claims Management System

PRODUCT OVERVIEW

Aipeks is a true browser-based “Best-In-Class” Workers’ Compensation and all other P&C Lines Claims Management application built upon 30 years of claims application knowledge and experience. It utilizes the latest Microsoft technology of ASP.NET, reporting services and XML for Business-to-Business (B2B) interfaces.

Aipeks Claims Technology is the first “Best-In-Class” Claims Administration application. Aipeks is designed, engineered and built to deliver paperless, electronic workflow, Internet and Browser-based claims management. Aipeks is the “connectivity hub” of an ever-increasing B2B world that will connect other “Best-In-Class” products and services to deliver the best workflow technology solution available.

AIPEKS’ KEY FEATURES & BENEFITS

BROWSER-BASED

Aipeks is engineered in true Thin Client (zero footprint) Architecture, which requires no additional software to run the entire application on any user’s desktop. All that is needed is Internet Explorer 6 or higher. Aipeks provides highly efficient claims processing using an easy and user-friendly browser navigation model similar to Microsoft Outlook® with folders on the left and applicable pages on the right.

WORKFLOW DRIVEN APPLICATION

Aipeks was designed to be a claims adjuster/examiner centric application, and provides unlimited depth and flexibility of client set-up and organizational hierarchy which can mirror an organizations current accounting and/or business set-up or prior claim system’s format and be easily loaded into Aipeks. The application also includes a powerful Rules Engine with Auto Diaries that automates the claim workflow. Listed below are a few of those features.

- User configurable data entry screens, streamlining the entry process
- User configurable business rules, driving your company’s best practices
- Automatic alerts, prompting actions to be taken during the claim lifecycle
- Automated routing of vital information
- Automated claims assignment
- Supervisor notification of claims open for more than a user defined number of days
- Notification when a payment limit is exceeded or insufficient reserves are set

Document Management

- Automatic forms creation based upon user definable business rules
- Claims adjuster notified of the form creation automatically through the diary system
- The form is then automatically attached to the claim file
- Easy access to all correspondence by users that have the proper authorization

Policy Information Tracking

- Automated coverage verification
- A policy number assigned to claim after verification
- Business rules automatically notify the adjuster via diary
- Data is extracted from claims system and sent to a policy admin system

SEAMLESS B2B INTEGRATION

Aipeks is designed to simplify and enhance all B2B communication. Its core integration functionality is built around XML technology and standards allowing unlimited B2B communication with individual state jurisdictions, ISO and 3rd party systems. While Aipeks' core functionality is built around XML, it still fully supports text files; HTTPS Post and FTP eliminating labor intensive antiquated EDI.

SCALABLE

By leveraging the latest Microsoft technology, Aipeks is extremely scalable allowing the processing of millions of claims by thousands of users. The Application Service Provider (ASP) delivery model allows clients to process claims securely from a single location or remotely from multiple locations.

REPORTING

Aipeks utilizes Microsoft SQL Server 2005 Reporting Services (SSRS) including Web-based report access and management, featuring ease of scheduling, categorized reports and Ad hoc reporting tool. The system controls user access, while providing a Business Intelligence platform to align your organization's activities with its goals, turning insight into action thus making more effective decisions more efficiently.

The application provides extremely robust reporting capability including context sensitive reports, application reports and business intelligence risk management analytics including key performance indicators (KPI), pivot tables, graphs, and dashboards with threshold indicators and true as-of point in time comparative analysis.

UPGRADE-SAFE

Clients' configurations remain fully intact and functional throughout all upgrades. This eliminates lost data, broken functionality or lost customization when upgrades are applied. Aipeks' single version development model ensures that the most current capabilities and functionality remain at every users command.

BEST-IN-CLASS

The value of this "Best-In-Class" technology is true cutting edge innovation. We want to continue to connect with these innovators and we have built the "Best-In-Class" technology to do so. Aipeks Claims Technology is a revolutionary new technology.

You can find Aipeks Claims Technology at the intersection of Technology and Efficiency.



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